



**Oifig Náisiúnta Um Ghairmithe Sláinte  
agus Cúraim Shóisalaigh**

Dara Urlár, Foirgneamh Clinciúil & Riarcháin Bloc A,  
Feidhmeannacht na Seirbhíse Sláinte,  
Páirc Mheirlinne, Gaillimh, H91 N973  
Fón: 091 775094 / 775906  
Riomhphost: [HSCP.NationalOffice@hse.ie](mailto:HSCP.NationalOffice@hse.ie)

**National Health and Social Care  
Professions Office**

2nd Floor, Clinical and Administration Block A  
HSE, Merlin Park, Galway, H91 N973  
Telephone: 091 775094 / 775906  
Email: [HSCP.NationalOffice@hse.ie](mailto:HSCP.NationalOffice@hse.ie)

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Céad Urlár, Halla an Fhionnuisce  
Campas Ospidéal Naomh Muire,  
Bóthar na nAcraí, Páirc an Fhionnuisce  
Baile Átha Cliath 20, D20 CK33  
Fón: 01 7959780  
Riomhphost: [HSCP.NationalOffice@hse.ie](mailto:HSCP.NationalOffice@hse.ie)

**National Health and Social Care  
Professions Office**

1st Floor, Phoenix Hall,  
St Mary's Hospital Campus,  
Acres Road, Phoenix Park,  
Dublin 20, D20 CK33  
Telephone: 01 7959780  
Email: [HSCP.NationalOffice@hse.ie](mailto:HSCP.NationalOffice@hse.ie)

19<sup>th</sup> January 2022.

Dear Colleagues,

Wishing you a happy new year and I do hope that this finds you well. I write to let you know about an opportunity in relation to implementation of HSCP Deliver.

In October we held two workshops about HSCP Deliver – A Strategic Guidance Framework for Health and Social Care Professions 2021 – 2026 to seek HSCP views and input around how we might best support you in implementing the strategy in your own services. A lot of ideas were generated at those workshops including the following –

- Communications/ roadshows/ town halls about HSCP Deliver.
- Opportunity for managers to come together.
- Signposting to key tools from People's Needs Defining Change.
- Identify champions.
- Sharing examples of implementation.
- Workshops to provide an opportunity to apply HSCP Deliver to enhance service user experience.
- Educational webinars to support implementation.

We are planning some workshops at the moment, see detail below, and we are also planning to host a number of webinars, including one on partnering with service users. I would be interested in hearing from you in relation to particular things that you would like to see covered in the webinars.

**Enhancing service user involvement workshop opportunity**

One of the ideas discussed and welcomed by attendees at the October sessions was the opportunity to engage in workshops with service users to enhance service user experience. These will be designed to enhance service user experience by developing the skills underlying effective partnership. We would like to progress this now and I am writing to invite expressions of interest from people who would be interested in working with us to test out and further develop a workshop involving service users. The intention is that through working with those expressing interest a design can be developed and tested, becoming the model for further workshops to support local implementation. This will be an opportunity to start thinking about implementation of HSCP Deliver in your own service as well as contributing to the design and testing of a model to be used for further workshops.

We would like to hold first of these workshops before Easter but would appreciate any views on timing.

If you would be interested in participating or would like more information please send your expression of interest including name, contact details, what service you work in and discipline(s) to David Meares at [David.Meares1@hse.ie](mailto:David.Meares1@hse.ie) by Friday 28<sup>th</sup> January 2022.

I will keep in contact to update you on other opportunities as they are developed.

Kind regards,

Jackie Reed

National Lead, National HSCP Office